SERVICE PRO
by MSI Data

BUSINESS INTELLIGENCE

ADD-ON FEATURE FOR THE SERVICE PRO BY MSI DATA PLATFORM

Harness the power of data to achieve service excellence with Service Pro® Business Intelligence. With customizable, no-coding-required data visualization tools, you can track critical service KPIs, boost technician efficiency, and identify potential problems before they impact your customers, without the need for IT support.

BENEFITS

- Identify, set, & track KPIs in real time
- Increase visibility into your service business by:
  - Branch or Location
  - Technician
  - Client or Client Segment
- Turn cost centers into profit centers

CAPABILITIES

- Create Executive Dashboards for quick insights
- Create unlimited visualizations from critical data such as:
  - Orders
  - Appointments & Inspections
  - Labor
  - Service Contracts
  - Equipment
- Choose from 19 available visualization types, such as bar charts, funnel charts, pie charts, and more
- Easily filter visualizations based on location, warehouse, and technician
- Analyze individual technician performance
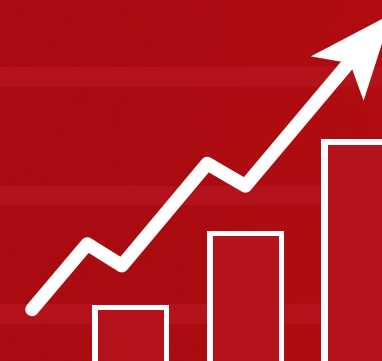- Export any report or dashboard as PDF or CSV

IDENTIFY
Gain visibility into your organization through data. Empower your team to make informed decisions with timely insights.

VISUALIZE
Reporting, dashboarding, and automation accelerates your ability to identify, set, and track your priority KPI's.

IMPROVE
Leverage your data to maximize profitability, increase productivity, and view trends proactively to drive your business.

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