

Heavy Equipment

Service Pro by MSI Data is equipped to support field service companies within the Heavy Equipment space.

Who We Are

Service Pro® by MSI Data is the industry's leading equipment-centric field service platform.

Our back-office software and mobile field service app combine to unlock incredible visibility into your operations. Leverage your data to identify critical Key Performance Indicators (KPIs) and maximize profitability in your organization.

How We Can Help

What can Service Pro by MSI Data provide specific to the Heavy Equipment industry?



Dynamic Scheduling & Dispatch

Schedule recurring and preventative maintenance appointments with Service Pro's color-coded, drag-and-drop scheduler.



Data-Driven Insights

Customize the KPIs you want to track, collect the data you need, and break it down with unlimited visualizations from 19 different options.



Offline Capable Mobile App

Equip your techs with Service Pro Mobile for an offline-capable experience. Access historical info while on-site, utilize checklists, punch clocks, and sync instantly when back in service.

Testimonial

How one Service Pro® client in this industry utilizes the platform:

Waukesha-Pearce Industries, LLC

- Provided industrial, energy and commercial solutions to its clients for the last 100 years
- Became a Service Pro® client in 2018

Greater Reporting Capabilities

- WPI can run reports within minutes
- Track and manage branch performance and evaluate branches

Fully Digital Operations

- Transformed from a laborious, paper-dependent workflow to a completely digital, streamlined experience
- Easily view field technician notes, billable labor, and even customer signatures in Service Pro
- WPI experienced more than 40% decrease in average PM life cycle

Access to Data in the Field with Service Pro Mobile

- WPI collects labor and parts information in the field for same-day reporting
- WPI experienced seven-figure warranty recovery savings within 1 year

