Power and Energy Equipment

Service Pro by MSI Data is equipped to support field service companies within the Power Generation space.

Who We Are

Service Pro® by MSI Data is the industry's leading equipment-centric field service platform.

Our back-office software and mobile field service app combine to unlock incredible visibility into your operations. Leverage your data to identify critical Key Performance Indicators (KPIs) and maximize profitability in your organization.

How We Can Help

What can Service Pro by MSI Data provide specific to the Power and Energy Equipment industry?

Service History for Assets

Track all facets of previous work against customer assets, from components replaced, inspections performed, and recommendations made.

Scheduling Maintenance

Schedule recurring maintenance appointments with Service Pro's color-coded, drag-and-drop scheduler.

Preventative Maintenance Contracts

Expand into a proactive service model; template out parts, checklists, and preferred technicians to reduce time and brainpower of managing your agreements.

Testimonial

How one Service Pro® client in this industry utilizes the platform:

Total Energy Systems, LLC

- Fourth-generation Kohler generator and diesel engine provider
- Provides power solutions, installs and services equipment
- MSI Data's longest-standing client

Scheduling Board Features

- Point-and-click functionality for posting part numbers and labor job codes
- Experienced 30% increase in utilization for field technicians

Higher Technician to Office Worker Ratio

- Hire technicians without an equivalent office support worker
- Grew from a 2:1 ratio to 4:1

One-Day Billing Turnaround

- Access Service Pro on the job site, log their hours and parts used, and calculate the total quote before leaving
- Customers are then billed in 24 hours
- Less dispute and faster turnaround on payments

Contact Us

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